



CERTIFICATE OF COMPLIANCE

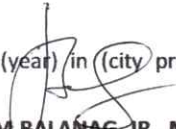
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Service, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act 2007, and for Other Purposes

I, VINCENT M. BALANAG, JR., MD, Filipino, of legal age, Executive Director of the Lung Center of the Philippines, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act Of 2018, hereby declare and certify the following facts:

- 1) The Lung Center of the Philippines has established its service standards known as the Citizen’s Charter that enumerate the following:
 - a. Vision and Mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or request party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filling complaints.
- 2) The Citizen’s Charter is posted as an information billboard through interactive information kiosks, electronic billboard, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen’s Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen’s Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen’s Charter is uploaded on the agency’s website through a tab or link specifically for the Citizen’s Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to atleast to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this (day) of (month), (year) in (city province), Philippines.


VINCENT M. BALANAG, JR., MD
 Executive Director

30 SEP 2020

SUBSCRIBED AND SWORN to before me this 23rd of September 2020 in Quezon City, Philippines, with affiant exhibiting to me his PRC No.# 0058380 issued on December 20, 2022 at Manila.

Doc. No. 423
 Page No. 85
 Book No. V
 Series of W2

NOTARY PUBLIC/ ADMINISTERING OFFICER
ATTY. RUBEN MAZANES, JR.
 Notary Public
 Commission No. NP-053(2019-2020)
 Expires until December 31, 2020
 Agora, Camp Crame, Quezon City
 IBP No. AR54011860 / Jan. 2, 2020/QC
 PTR No. 9269843 / 01-02-2020, QC
 MCLE Compliance No. V-0024616
 Attorney’s Roll No. 46427

